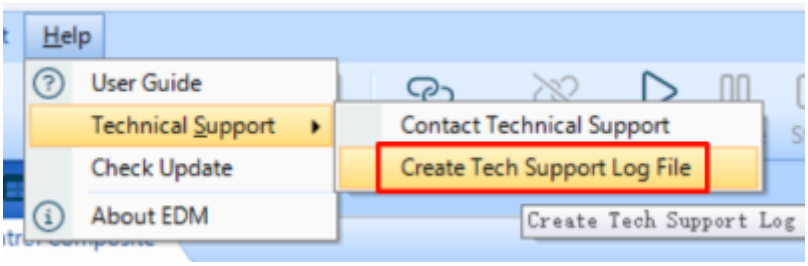
Sending the Tech Support Log File



Sending the Tech Support Log File helps our technical support team diagnose any potential problems with EDM.

Tech Support Log folder too large?

Part of the Tech Support Log File is written to `Documents\EDMLog`

The log folder can be renamed or deleted if needed. EDM will continue to write to the same `Documents\EDMLog` location with fresh data going forward.

Delete or rename the existing log folder, and then reproduce the EDM bug. A new, shorter `Documents\EDMLog` folder should appear that can be sent to CI support.

From:
https://help.go-ci.com/ - **Crystal Instruments Help**

Permanent link:
https://help.go-ci.com/general:edmlog

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