Checking EDMLog

If EDM is not opening when you double-click it, or if there is a bug in general, it could be for a variety of reasons. We'll need to look at the logs.

If you're able to consistently reproduce this issue, go to **Documents\EDMLog**, and rename it to something else like **Documents\EDMLog2**, so that you can move it aside and start producing a fresh set of logs (it's also okay to just delete the folder later).

Then, try opening EDM, and expect it to not succeed.

Go to **Documents\EDMLog** and check the files, see if any of them have messages. From there, give the message to a software engineer and we can debug it.

From:
https://help.go-ci.com/ - **Crystal Instruments Help**

Permanent link:
https://help.go-ci.com/general:edmlog?rev=1717088524

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