

# License Key Errors

If you are having difficulty loading a license key, and see an error mentioning **GAC\_MSIL** or **EDM.License.dll**:

Try going to `C:\Windows\Microsoft.NET\assembly\GAC_MSIL\EDM.License` and removing all of the subfolders underneath.

Then re-install **EDMTestingSetup.exe** and re-open EDM.

## License Key location

Note: the license keys for the installer are located under:

``C:\ProgramData\Crystal Instruments\EDMLicense``

From:

<https://help.go-ci.com/> - **Crystal Instruments Help**

Permanent link:

<https://help.go-ci.com/general:license-key-error?rev=1713384956>

Last update: **2024/04/17 20:15**